



## **WEST HAM SMOKE & BUBBLES CLUB TERMS & CONDITIONS**

### **Club Guidelines**

- Club Membership applies to Premiership West Ham home game days & Non-Premiership/2019-20 Season.
- All children under 18 must be accompanied by an adult (ID May be required).

### **Membership Types & Rates:**

**CLARET CLUB MEMBER:** Adult £70 inc vat

12-17yrs £25 inc vat

Under 12s FREE

**BLUE BUBBLES MEMBER:** £300 inc vat

**VIP WHITE SMOKE MEMBER:** £1,200 inc vat

*\*Please note – These rates are for the whole Premiership season.*

### **Member & Non-Member Rates:**

**All Members:** FREE on Premiership games & Non-Premiership (includes FREE drink/token)

**Non-Member Adult Entry:** £5 entry (on BOTH Premiership & Non-Premiership games)

\*Includes FREE drink on the day (via token)

**Non-Member 12-17 yrs:** £5 entry & FREE drink on the day (via token)

**Children under 12:** FREE (all times)

- All paid entrants will receive a wrist band – to allow you entry after the game also.

## **Smoke & Bubbles Club Opening Guidelines**

### The Club (2<sup>nd</sup> Floor)

The Club is open on all West Ham home game days – for both Premiership & Non-Premiership games (*unless of exceptional circumstances, in which case we will seek to advise members ASAP – and it will be posted on our website*). Members should check for Non-Premiership games. As a guide, the Club will usually be open approx. 2/2.5 hrs before & 2/2.5 hrs after each game.

### The Restaurant (1<sup>st</sup> Floor)

The Restaurant & lock side terrace area, will be open on all game days – for both Premiership & Non-Premiership games.

The Restaurant will be open to accommodate all top-level Members' Restaurant bookings suitably around the match times that week/and with ample service time before kick-off time. (White & Blue Bubbles Members' are welcome to call up to check specific timings for each game if preferred also).

### **CLARET CLUB MEMBERSHIP**

**£70 pp (inc vat) for the Premiership season, includes:**

- x1 **FREE** drink with every visit on Premiership home game days (via drinks token given to you at main entrance for beer/wine/soft, which must be used at the time of your visit).
- x1 **FREE** smoked salmon bagel (*or food offering at the time*) – on your first visit only.
- Priority access to the exclusive 2nd Floor *Smoke & Bubbles Club*:
  - Amazing Roof Terrace overlooking the stadium
  - Bar & music
  - Access to all facilities on game days (inside & outside venue space & WC facilities – for all weathers)

## **BLUE BUBBLES MEMBERSHIP**

**£300 pp (inc vat) for the Premiership season.**

### **Blue Bubbles Members Guest guidelines:**

3 guests max per visit for blue bubbles member guests – to Restaurant (i.e. table of x4 ppl)

\*See restaurant guidelines below.

### **Plus, full list of Blue Bubbles Member benefits for the card owner only (not their guests), including:**

- x1 **FREE** beer/glass of bubbles with every visit on Premiership game days
- x1 **FREE** smoked salmon bagel (or the BBQ/food offering of choice at the time) – on your first visit only (to the 2<sup>nd</sup> floor Club space)
- **FREE** pack of H. Forman & Son famous smoked salmon
- **FREE** Forman's Group Smokehouse Tour ticket (includes: smokehouse tour/demo & taster, talk from Mr Lance Forman, pack of salmon, smoked salmon platter in the Restaurant)
- **Priority Restaurant place** on game days
- VIP invitation to Forman's Smokehouse Art Gallery Launch Evenings – with **FREE** drink token
- VIP invitation to Forman's Food/Drink Open Day (2-3 events per year)
- **FREE** book: 'Forman's Games: The Dark Underside of the London Olympics' by Lance Forman
- Full access to the lock side Terrace (overlooking stadium) on Premiership game days
- Full access to the 2<sup>nd</sup> Floor Smoke & Bubbles Club, which includes:
  - Amazing Roof Terrace overlooking the stadium
  - Bar & music
  - Access to all facilities on game days (inside & outside venue space & WC facilities – for all weathers)

## **VIP WHITE SMOKE MEMBERSHIP**

**£1,200 pp (inc vat) for the Premiership season**

### **White Smoke Members Guest guidelines:**

- 3 guests max per visit for White Smoke member guests – to Restaurant (i.e. table of x4ppl)  
\*See restaurant guidelines below.

### **White Smoke Member Car Park guidelines:**

- **x1 car park space** per member on Premiership home games (not Non-Premiership games).  
\*Door staff have a list of all car park user's names, and please ensure you place your White Smoke Car Park disc in your screen when parking here also (available from main Club reception desk).
- IF the member/card recipient cannot attend a game – then please notify Forman's of the alternative driver/car reg in advance (so the door/car park team are aware).
- Car Park Entry/departure – please note, the restaurant & car park closes at 11pm, so you must ensure your car is picked up before this time. (\*Please check with the doorman at time of parking if unsure).

### **Plus, VIP White Smoke Membership benefits for the card owner only (not their guests), including:**

- x1 **FREE** bottle of bubbles when you join (given with your first Restaurant meal)
- x1 **FREE** beer/glass of bubbles with every meal – on Premiership game days
- **FREE** side of H. Forman & Son famous smoked salmon
- **OR** luxury Forman & Field Smoke & Bubbles Hamper
- **FREE** Forman's Group Smokehouse Tour for x2ppl (includes: smokehouse tour/demo & taster, talk from Mr Lance Forman, pack of salmon, smoked salmon platter in the Restaurant)
- Priority Car Park use on all West Ham Home Premiership game days (x1 car space per member).
- Priority Restaurant place on West Ham Home Premiership game days
- Full access to the lock side Terrace (overlooking stadium) on game days
- Full access to the 2nd floor Club – Roof Terrace & Bar/all facilities on West Ham Home Premiership game days (*\*Any additional guests with you must pay standard entry fee to the 2nd floor Club space*)
- **10% OFF** all Forman & Field luxury food products/orders ([www.formanandfield.com](http://www.formanandfield.com))
- **FREE** book: 'Forman's Games: The Dark Underside of the London Olympics' by Lance Forman
- VIP invitation to Forman's Smokehouse Art Gallery Launch Evenings – with FREE drinks token
- VIP invitation to Forman's Food/Drink Open Day (2-3 events per year)
- **10% OFF** exclusive hire of the Smoke & Bubbles Club space (2nd floor) for private party hire

## **GENERAL RESTAURANT RESERVATION GUIDELINES – on Premiership game days only**

Blue Bubbles & VIP White Smoke Members have priority restaurant allocation up until 1 week/7 days before a Premiership game. These members are entitled to x3 guests per booking/i.e. table of x4.

After 1 week/7 days before a premiership game date – the online Restaurant booking system will be opened back up to ALL (all members/public/anyone – not just Smoke & Bubbles members).

This means anyone can book – or existing Blue/White member reservations can increase their table numbers/booking if there is still space/if applicable.

We do also recommend that Blue/White Members make any Restaurant reservations in advance (limited places/time slots).

## **RESTAURANT & CLUB OPENING HOURS**

### On Premiership AND Non-Premiership games

\*The 2<sup>nd</sup> Floor Club & Restaurant will be open for every game – both Premiership & Non-Premiership (unless of exceptional circumstances).

The Restaurant will also adjust its usual opening hours & timings to fit around ALL West Ham home games – i.e. we will always open up in good time/a few hours before if necessary (to ensure more than enough dining/service time before the game commences).

Restaurant closes at 11pm at weekends as standard, so post-game diners are very welcome to join. Last orders 9pm.

\*Please note - the opening/closing times may fluctuate slightly on occasion.

## **CAR PARK GATE OPENING TIMES & RULES**

- x1 car park space per White Smoke Member – on Premiership game days.
- The Car Park will be open around the game dates/times.
- Please ensure you show your car park badge – when using the car park. (You can collect this from the main Club entry desk).
- Please notify us in advance if you have a guest using your x1 allocated space

## **CAR PARK GUIDELINES**

- ONLY VIP White Smoke Members are permitted to use the car park/1 space per Member included in their Membership (on Premiership game days).
- Restaurant guests (who are dining only) may use the car park (space permitting), on Non-Premiership game days.
- Car park closes 11pm on Saturday's so please ensure car is picked up beforehand.
- £25 fee for car park if not a White member

*\*Please check car park closing times on game days with the doormen on duty – to ensure you access your vehicle before the gates are locked, and so the team are aware.*

## **GENERAL CLUB ETIQUETTE & RULES**

- We are a family friendly West Ham Members Club.
- We have the right to refuse entry and/or ask anyone to leave due to disruption or valid reasons. *(Such as anti-social behaviours, Club entry if overly intoxicated, venue damage).*
- Removal of a Membership card or Membership due to any of the above or other valid reasons, is the decision and right of Forman's – so we ask you to please abide by and fully respect the Club guidelines.
- Forman's reserves the right to limit entry if Club reaches capacity on any given Club day. *(Therefore, early entry recommended to avoid disappointment should we reach capacity).*
- No underage drinking permitted.